Essential resources for students, faculty, and researchers

Library and Information Services (LIS) supports students, faculty, and researchers by providing the academic resources they require to excel. Here’s a brief introduction:

**Library Collection & Services**

Feinberg Library tailors its collection to the College’s academic curriculum and extends access to collections worldwide. Often appreciated for its study-friendly environment, Feinberg is a convenient one-stop hub replete with computer stations, reference services, classrooms, computer-enhanced carrels and, of course, our expert librarians. Food and beverages permitted!

“Librarians not only help you locate information, they’ll teach you how to conduct better research on your own.”

Feinberg also houses New York State, Canadian, and federal government documents. Service desk assistants will help you find a journal, use the microforms, or copy materials.

Need a book or journal article that is not available in Feinberg Library? You can request the item through Intertlibrary Loan (ILL) using our ILLiad system. Looking for a study sanctuary amid the clutter of campus life? Visit our Deep Quiet area.

Our reference services let you “work smarter.” Librarians and trained student assistants provide...

- research help
- ideas for exploring topics
- assistance in locating journal articles and books for assignments
- free copying from reference sources
- fast computer/Internet connections.

Librarians not only will help you locate information, they’ll teach you how to conduct better research on your own—in person, online, or by telephone. We’ll even set up an individual research session.

Library & Information Services

- Computing Services
- Faculty Support & Training
- Library Services
- Helpdesk
- Student Instruction
- Media
- Network / Wireless Access
- Online Learning
- Web Portal and E-mail
with you by request. From day one of researching to completing your citations, we are here to help you achieve your academic goals.

Our Instruction Services staff works closely with students and faculty alike by offering library courses and course-related services, proficiency exams, and research help.

Special Collections provides students and scholars with rare and archival materials that focus mainly, but not exclusively, on the North Country of New York State. This collection includes monographs, periodicals, pamphlets, audio/video materials, photographs, maps, manuscripts, and the College Archives.

**Technology Services**

It’s no secret that both today’s technology environment and user needs are changing rapidly. We help faculty and students adapt to these changes by providing a continually evolving array of tech services backed with the a high level of support. Tech services include...

- **ANGEL**—A course management system for both traditional and online courses. Students benefit from ANGEL by way of their instructors’ course enhancements and by taking advantage of the private dropbox that the system provides. Students can use ANGEL to share documents and maintain personal calendars.

- **ANGEL ePortfolio**—a tool for creating and sharing blogs, resumés, and digital repositories of your achievements. All students have an ANGEL ePortfolio site, accessible via a link on ANGEL’s sidebar.

- **Banner**—The College’s administrative computing system, where students register for courses, pay bills, receive aid, and much more.

- **Feinberg’s popular Main Computer Lab and Student Technology Resource Center.**

- **Helpdesk**—Computer problems? Expert help is a phone call away! The Helpdesk is also the home of Cardinal Computer Care Services and Residential Networking (ResNet).

- **MyPlattsburgh**—a customized Web world (“portal”) that provides students with convenient access to essential services and information.

- **Plattsburgh e-mail**—a convenient, web-accessible e-mail account.

**• Tech Workshops**—students can learn how to use important campus software applications. Learn more online at... faculty.plattsburgh.edu/it/workshops.asp.

**• Wireless**—enjoy convenient Wi-Fi access throughout Feinberg Library.

**Online Learning**

Interested in new ways of enhancing your learning experience? Looking for a non-traditional alternative to the college classroom? Online learning may be the answer. Online learners enjoy the convenience of completing courses at times that are right for them. Enrolled students like online courses for the flexibility it lends to busy schedules.

[Please contact us to discuss your needs.]

**Library & Information Services**

www.plattsburgh.edu/lis
Dean’s Office Phone: (518) 564-5180

Feinberg Library
www.plattsburgh.edu/library

Computer Information Systems
Phone: (518) 564-3013

Online Learning
www.plattsburgh.edu/academics/onlinelearning

**Technology Services**

www.plattsburgh.edu/technology

[Just for faculty]

Center for Teaching Excellence
www.plattsburgh.edu/lis/cte

**Instruction**

www.plattsburgh.edu/library/instruction

**Electronic Reserves**

www.plattsburgh.edu/library/reservesform