1st Floor
1. Service Desk — Check-out materials and get answers to questions
2. Helpdesk/ResNet — Help for your computer troubles
3. Special Collections — Rare and archival materials of the North Country; college archives
4. Main Computer Lab — Computer, printing, and scanning services / KIC access
5. Room 105 — Smart classroom
6. Room 108 — Computer classroom
7. Room 129 — Computer classroom
8. Academic Advising — Help for academic and scheduling issues
9. Learning Center — Tutoring and academic counseling services for students
10. Writing Lab — Room 103F — Computer classroom
11. Restrooms
12. Scanning/Printing

2nd Floor
1. Main Service/Reserves Desk — Check-out and return materials, settle charges, ask questions
2. Research Help Desk — Expert help for library and research-related questions
3. Adjunct Instructors’ Office for LIB105 sections — Shared faculty office
4. Computer Carrels — Private, computer-equipped study spaces
5. Conference Room 249 — Computer training room (Moodle classes)
6. Dean’s Office — Administrative office
7. Deep Quiet Area — Our most quiet study area
8. Reference Room — Access to databases and the web; scanning and printing services
9. KIC — Electronic scanning station
10. One-Button Studio, Room 235 — Record your video presentations. Reserve at Service Desk
11. Conference Room 213
12. Restrooms — Handicapped-accessible facilities are available on this floor
13. Interlibrary Loan — Request materials from other libraries

3rd Floor
1. Service/Periodicals Desk — Get answers to questions
2. Reading Room — Comfortable seating with selected journals and magazines
3. Center for Teaching Excellence — A resource for Plattsburgh faculty
4. Coordinator’s Office for LIB 200 sections — Oversight of library course
5. Digital Scholarship Lab — Faculty and student digital materials creation lab
6. Instructional Technology Resource Center — Resources for Plattsburgh faculty
7. Media Carrels — View and hear audio-visual materials from the collection
8. Microforms — Microform collection and readers
9. Media Collection — Audio and video materials
10. Print Periodicals — Bound periodicals
11. KIC — Electronic scanning station
12. Restrooms
14. Juvenile Collection — Fiction and non-fiction, ages pre-k to 12
15. Maps — U.S. and N.Y.S. maps
16. Reserved Carrels — for faculty and graduate students
17. Technology-Enhanced Learning Office

Telephone Numbers
Feinberg Library 518-564-5182
Research Help 518-564-5290
Service Desk First Floor 518-564-2311
Computer Helpdesk 518-564-4433